

Refund Policy

Customer has 7 days from the date of payment to request a refund for the product ordered, if he finds the product is not suitable for his use. Customer shall uninstall and remove the application from his computer. Refunds for electronically delivered products can be requested via e-mail. The refund policy is not applicable to those who have no intention of making this investment but rather purchasing with the intention of returning it.

Refund policy is applicable only for first purchase and is not purchased through representative/agent. The refund policy is not applicable for additional purchases after the first purchase or purchases made through the representative/agent after demonstration of the product at the office of the Customer.

Any person availing this Offer shall be deemed to have accepted these terms and conditions.

If Customer asks for a refund beyond 7 days after the initial purchase date of the product then he will not be granted a refund.

Customer must confirm that he will not use the product and allow any third party to use the product. If false information is given by the Customer or he is using the product again after refund, then we reserve a right to charge the full amount for the product.

The refund will be given after reconciliation of the accounts within 10 days of realisation of payment or 10 days of refund request whichever is later.

In case more than one payment is done for same transaction, the duplicate amount will be retained as advance for future payments. However, on receipt of request for refund from the customer, the duplicate payment will be refunded.